

Access Engineer Cover Letter

8325 Sebastian HeightsNew Shawanda, MI 86268

Dear Riley Daniel,

In response to your job posting for access engineer, I am including this letter and my resume for your review.

Previously, I was responsible for first line of support for Oracle Unified Directory (OUD) LDAP Directory Infrastructure.

I reviewed the requirements of the job opening and I believe my candidacy is an excellent fit for this position. Some of the key requirements that I have extensive experience with include:

- Strong knowledge of SQL, ETL
- Strong knowledge of Business Intelligence / Data Warehouse architectures
- OBIEE, Qlikview and/or similar tooling experience
- Demonstrate influencing and persuading skills to identify requirements and problem resolution to meet business KPI's
- Experience working on powered access equipment
- Strong hands-on knowledge of Avaya ACM
- Strong knowledge of Sonus PSX/GSX/7k Session Border Controller and SIP/TDM Trunking
- Extensive PBX/ACD experience, working knowledge of UDP/AAR/ARS call flows, vectors, system architecture, design principles and implementation

Thank you for your time and consideration.

Sincerely,

Jordan Harris